



**BHARTIYA**  
*Mall of Bengaluru*

## Terms And Conditions

### Eligibility

1. The Joy Sale campaign starts from 10:00 AM on 01<sup>st</sup> June 2026 to 10:00 PM on 16<sup>th</sup> August 2026, at Bhartiya Mall of Bengaluru.
2. This campaign is open to shoppers who spend a minimum of ₹10,000 & above at any store within Bhartiya Mall of Bengaluru on the same day.
3. To claim a gift under this campaign, eligible customers must visit the **Information Desk** and collect the gift or gift voucher on the same day of the purchase before 10:00 PM.
4. Only shoppers who spend a minimum of ₹10,000 & above and after presenting their invoices at the Information Desk will receive gifts or gift vouchers. Bhartiya Mall of Bengaluru's management will not be responsible for any delays in claiming offers.
5. Grand prize winner of the Joy Sale Campaign will be announced after 16<sup>th</sup> August 2026 based on the best slogan for the Joy Sale campaign.
6. An acknowledgement form must be signed at the time of collection of the gift or gift voucher.
7. Participants must be at least **18 years old** at the time of participation.
8. To participate, customers must provide the following: Original purchase invoices - Full tname, email address, phone number, date of purchase, and valid government-issued photo ID. E-invoices issued by retailers via WhatsApp or SMS (Need Invoice Image) are accepted. Manual bills given by the retailers will not be considered.
9. Duplicate, incomplete, tampered, or altered bills will be **rejected**.
10. This offer cannot be combined with any other promotions or discounts at Bhartiya Mall of Bengaluru.
11. Gift or gift vouchers are subject to change and are based on availability.
12. Bhartiya Mall of Bengaluru reserves the right to substitute gifts or gift vouchers of **equal or greater value** at its own discretion.
13. Prizes, gifts or gift vouchers are **non-exchangeable** for cash or other items of equivalent value. Lost prizes, gifts or gift vouchers cannot be replaced, and lucky draw coupons are also non-replaceable once issued.
14. All prizes are subject to applicable **Indian tax laws**, and any tax liabilities incurred will be borne by and will be the responsibility of the participants.
15. Participation in this promotion is **voluntary** and not mandatory.
16. Employees of Bhartiya Mall of Bengaluru's management, tenants, and their immediate families are not **eligible** to participate.
17. Bhartiya Mall of Bengaluru reserves the right to request photographs, testimonials, and feedback from winners for its promotional use.
18. The decisions made by the management of Bhartiya Mall of Bengaluru regarding this promotion are **final and binding**. No correspondence will be entertained regarding contest outcomes. The management reserves the right to withdraw the promotion at any time without prior notice.
19. Additional general business terms and conditions of Bhartiya Mall of Bengaluru will apply.



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### Grand Prizes

1. Customers shopping and dining for a bill value of ₹10,000 & above in a single day are eligible to participate. The bill must be presented on the same day as the purchase.
2. Customers who spend ₹10,000 & above and redeem a gift or gift vouchers based on the assured gift or gift vouchers scheme are not eligible to participate in the lucky draw.
3. A maximum of 3-4 invoices from different stores & restaurants within the mall on the same day can be combined to meet the eligibility criteria. Shopping & dining bills totalling to this value but not shopped for on the same day are not eligible.
4. Participants are only eligible for one reward—gift/gift voucher or grand prize—based on their ID proof.
5. Offers cannot be combined with any other ongoing promotions or discounts.
6. Winners should produce all original purchase bills stamped by the Mall Information Desk, contest coupon counter foil, Photo ID proof, PAN and passport-size photograph and gift tax demand draft as applicable.
7. Grand prize winner of the Joy Sale Campaign will be announced after 16<sup>th</sup> August 2026 based on the best slogan for the Joy Sale campaign.
8. If any prize remains unclaimed after 7 days from the draw, the same shall be deemed void, and no further correspondence will be entertained.
9. All taxes or levies applicable towards any of the prizes will be payable by the winners.
10. All the above prizes are non-negotiable, non-exchangeable, non-encashable and cannot be transferred to any family, friend or relatives and must be claimed by the winner only.
11. Only residents of India are eligible for the Lucky Draw. Foreign Citizens/Nationals are not eligible to participate in the Bumper Draw.
12. Contestants must fill in the lucky draw coupon correctly and in full, along with the desired slogan for the Joy Sale campaign, to be eligible for the Grand Prize. Incomplete/incorrect entries shall be disqualified.
13. The Grand Prize of Toyota GLANZA S AMT BS26 2025, Color: Grey does not include COE, Insurance, Registration Fee, Road Tax, Gift Tax, Number Plate, or any other related licenses. These costs must be borne by the winner. The car involved in this contest is not exchangeable for cash/any other car.
14. On the Draw date, (1) lucky participant (“Winner”) will be chosen based on the slogan submitted from the pool of entries. Bhartiya Mall of Bengaluru Management shall have the right to draw 2 “reserve winners” to replace any Winner who is subsequently disqualified.
15. Bhartiya Mall of Bengaluru shall be under no obligation to entertain any requests whatsoever by the winner in relation to the winning prize vehicle, including but not limited to requests to change the model, colour or equipment in the vehicle.
16. The winner can only claim the vehicle upon successful registration of the vehicle and must produce his/her identification card prior to collection of the vehicle.



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17. The winner will have up to (15) days after the date of the winner's notification letter to bid for a Certificate of Entitlement (COE) in order to register the vehicle. In the unlikely event of the winner being unable to register and take delivery of the said vehicle within (15) days from date of notification of the winner. Bhartiya Mall of Bengaluru reserves the right to retain the car.
18. For any reason if the 1<sup>st</sup> draw's winner declines to accept the car, no exchange or any other gift would be given, as the participant then stands disqualified. The reserve winner in such case will then be deemed as the original winner.
19. In an unlikely case where all 3 winners refuse the bike or the car, Bhartiya Mall of Bengaluru, management's decision will be final and binding.
20. Any upgrade or change of specifications in the Grand Prize of Toyota GLANZA S AMT BS26 2025, Grey colour needs to be dealt with by the winner directly with the automobile dealer. Management will not be responsible for any changes and requests made by the winner regarding upgrade or change in specification.
21. Bhartiya Mall of Bengaluru, reserves the right to withdraw the contest, amend and modify any of the above terms and conditions without prior notice.
22. The decision of the Management of Bhartiya Mall of Bengaluru on any issues will be final.