

Terms & Conditions

1. The Lights of Joy promotion campaign will run from 10:00 AM on 11th October to 11:00 PM on 10th November 2024 at Bhartiya Mall of Bengaluru.
2. Customers shopping at the stores of Bhartiya Mall of Bengaluru are eligible to participate in any one of the following promotions:
 - A. Customers who spend a minimum of ₹ 9,999 or more in a single day at the stores of Bhartiya Mall of Bengaluru can enter a Lucky Draw to win a 3-NIGHT & 4-DAY SUNDAY CRUISE from Dubai for 2 Adults + 2 Kids. This includes the cost of the cruise, flight tickets from Bangalore to Dubai, and the UAE Visa. The bill must be presented on the same day as the purchase. Please present your bills at the Mall Information Desk to receive a lucky draw coupon.
 - B. The first 500 customers who spend a minimum of INR 9,999 or more at the stores of Bhartiya Mall of Bengaluru in a single day are eligible to redeem an assured gift voucher worth INR 500. The bill must be presented on the same day as the purchase and shown at the mall information desk to collect the gift voucher and sign an acknowledgment.
 - C. The first 500 customers who spend ₹ 19,999 or more in a single day at the stores of Bhartiya Mall of Bengaluru are eligible to redeem a 5 gm silver coin. The bill must be presented on the same day as the purchase and shown at the mall information desk to collect the gift silver coin and sign an acknowledgment.
3. Multiple invoices from purchases made across the mall can be combined to meet the eligibility criteria.
4. Customers must present a Government of India-approved ID proof to claim the prize.
5. Offers cannot be combined with other ongoing promotions or discounts at Bhartiya Mall of Bengaluru.
6. Assured gift vouchers and silver coins are limited to the first 500 eligible customers who visit the mall information desk to claim the offer from the start of the promotion. Bhartiya Mall of Bengaluru's management is not responsible for any delays in availing the offer by customers.
7. To participate, customers must present their original invoices at the information desk along with a valid name, email address, phone number, bill details, date of purchase, and a valid government-issued photo ID.
8. Participants must be at least 18 years old at the time of registration.
9. No two offers or schemes can be combined during the campaign.
10. Shopping bills must be stamped on the same date as the purchase to qualify for any prizes.
11. Prizes are non-exchangeable for cash or any other item of equivalent value. Prizes cannot be replaced if lost, and lucky draw coupons cannot be replaced if lost once issued.
12. Duplicate, incomplete, tampered, or altered bills will be rejected. Manual bills will not be accepted. E-invoices issued by retailers via SMS are valid, and a copy must be provided to mall management.
13. The lucky draw winner of the 3-NIGHT SUNDAY CRUISE from Dubai is responsible for paying any related visa fees, port charges, gratuities, and any other incidental charges not covered under the prize.
14. All prizes are subject to applicable Indian tax laws, and any tax liabilities will be fully borne by the participants.
15. Participation in the promotional scheme is voluntary and not mandatory.
16. Employees of Bhartiya Mall Management, tenants of the mall, and their families are not eligible to participate.
17. Bhartiya Mall of Bengaluru reserves the right to request photographs, testimonials, and feedback from winners, which may be used for promotional purposes.
18. The decision of the mall management is final and binding in all circumstances. No correspondence will be entertained regarding the contest. The management also reserves the right to withdraw the contest at any time without liability.
19. In the event of disputes related to the contest or its terms and conditions, the management's decision will be final and binding.
20. The management reserves the right to substitute or replace any prize with one of equivalent value without prior notice.
21. Any disputes arising from this contest are subject to the exclusive jurisdiction of the courts in Bengaluru.
22. Additional general terms and conditions may apply.